

# Post Coaching Interview



As part of our goals for the best quality of customer service, we would appreciate your participation in providing us with your feedback on the following matters. When completed please fax to: 1-801-838-9856 or mail to:

If you have any questions please call: 1-800-576-9441

Clickincome Post Coaching Interview  
9547 South 700 East Suite 200  
Sandy, Utah 84070

Date: \_\_\_\_\_ Customer ID# \_\_\_\_\_

Web Address: \_\_\_\_\_

Personal Coaches Name: \_\_\_\_\_

Please answer the following questions by circling your answer: 1=Very Poor 2=Poor 3=Satisfactory 4=Good 5=Excellent

- 1. What would you say your knowledge of the Internet was before your Coaching Sessions? . . . . . 1 2 3 4 5
- 2. What would you say your knowledge of CLICKSITEBUILDER® was before your Coaching Sessions? . . . . . 1 2 3 4 5
- 3. Now that you have completed your Coaching Sessions what would you say your knowledge of the Internet is? . . . . . 1 2 3 4 5
- 4. Now that you have completed your Coaching Sessions what would you say your knowledge of CLICKSITEBUILDER® is? . . . . . 1 2 3 4 5
- 5. How would you rate your Personal coach on His/Her Professionalism? . . . . . 1 2 3 4 5
- 6. How would you rate your Personal Coach on His/Her being Friendly? . . . . . 1 2 3 4 5

Please answer the following questions by circling your answer: Yes or No

- 7. Did you feel your Coach was Educated in the subject matter He/She was teaching? . . . . . Yes / No
- 8. Was your coach able to accurately resolve your Questions? . . . . . Yes / No
- 9. Were you taught how to copy and paste images? . . . . . Yes / No
- 10. Did you know how to do so prior to your Coaching Sessions? . . . . . Yes / No
- 11. Can you now Add or Delete Site Pages within CLICKSITEBUILDER®? . . . . . Yes / No
- 12. Were you taught how to create new Catalog Items? . . . . . Yes / No
- 13. Do you know how to add those Catalog Items to a Catalog Page? . . . . . Yes / No
- 14. Did your coach teach how to use the eBay integration tool? . . . . . Yes / No
- 15. What could we have spent more time on, or what else could we have taught that you wanted to know?

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16. Did we spend too much time on certain things, and if so what things?

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Please take a moment to review this form print, sign, and fax back to us to insure your lifetime access to technical support Thank You! Thank you for your participation in CLICKINCOME®. We appreciate your taking the time to improve our Coaching Program.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_